

**PORI'S SOCIAL GUIDE
2002**



CONTENTS

Child day care	2	Services and economic support for the disabled	
Applying for day care		<i>Personal aid</i>	
Game activities		<i>Rehabilitation counselling</i>	
Child minding		<i>Appliances, machinery and equipment needed in everyday chores</i>	
Day care fees		<i>Adaptation training</i>	
Day care services by area 1.1.2000			
Day care centres			
Child home care allowance	3	Services and economic support for the severely disabled	
Conciliation for family members	3	<i>Renovation of houses or flats</i>	
Family and child guidance clinic	4	<i>Appliances and equipment belonging to the flat</i>	
Child protection	4	<i>Transportation service with escort services</i>	
Non-institutional care		<i>Service housing</i>	
Foster care		<i>Interpreter services</i>	
Filiation and maintenance security	6	Aids for sever immobility	
Esikko, shelter for victims of domestic violence	6		
Income support	7	Care of mentally disabled	14
Care of the old, disabled and mentally disabled	7	Residential homes	
Home-help services		<i>Residential home Kirjosipi</i>	
<i>Meals on wheels services</i>		<i>Residential home Orvokki</i>	
<i>Home help</i>		<i>Residential home Piharivi in Ahlainen</i>	
<i>Bathing services</i>		<i>Residential home of Tynkäkuja</i>	
<i>Laundry services</i>		Work activities	
<i>Night and evening patrols</i>		<i>Workshop of Porkka</i>	
Other services supporting living at home		<i>Monituote</i>	
<i>Renovation of houses</i>		<i>Activity centre of Ojantie</i>	
<i>Transportation services</i>		Guidance of out-patient treatment	
<i>Reduced-rate bus tickets</i>		Family care	
<i>Support for the care of close relatives</i>		Out-patient work activities	
<i>Transfer telephones</i>		Other activities	
<i>Emergency telephones</i>		Daytime activities after school	
Residential homes for the elderly	10	Central institution of Antinkartano	
Service blocks and flats for the elderly	10	Council for the disabled	16
Asteri		Voluntary work	16
Sinikello		Social work with intoxicant abusers	17
Vanamo		Alcohol and drug-abuse in Pori	
400-year home		<i>A-clinic</i>	
The terraced house for the elderly in Pihlava		<i>Detoxification centre</i>	
Service home for the elderly in Uusikoivisto		<i>Rehabilitation unit of Maantiekatu</i>	
Private service blocks for the elderly		Short-term treatment centre for young drug-abusers	
Council for the elderly	11	Sinisuoja	
Services for the disabled	12	"Social agent"	18

DEAR CITIZEN

Social services, income security and Social allowance are meant for the citizens' security in normal life as well as in exceptional circumstances. They help to promote and maintain the security and working ability of an individual, family and communities.



CHILD DAY CARE

Child day care is arranged in day care centres, families and in the form or organised activities and games.

✿ **Day care centres** offer whole-day and half-day care for children who are under school age. When the need arises, round-the-clock care and care in the evenings and Saturdays is also arranged for shift workers' children. Pre-School education is arranged for 6-year old children in all whole-day and half-day groups at day care centres.

✿ **Municipal child minding** is arranged

- in the child minder's own home
- in three-family day care, where the care ring is made up of two to four families, with care arranged in the child's own home on alternate weeks
- in the child's own home at discretion and at stated intervals
- in group family day care in Koivula, Ahlainen and the centres

✿ **Game activities** are arranged as open day care centres and in summer play grounds. Activities of the open day care centres are especially meant for children who are under school age and for their parents and carers who are outside normal day care centre activities.

Day care fees

A fee according to the law in social welfare and health care is charged for day care and child minding. The monthly payment is calculated according to the size of the family on a percentage basis of the monthly income which exceeds the minimum income limit. The different games and activities are free of charge.

Further information about matters concerning day care may be obtained from the day-care centre directors of different areas, from child minders' supervisors and from the day care office, address Antinkatu 16 B, 3rd floor, tel. 621 6301 and 621 6308. Open: Mon-Fri 8.00 - 16.15.



CHILD HOME CARE ALLOWANCE

Child home care allowance is paid on application to a family with a child who is under three years old. **Allowance for private care** is paid for every child in the family entitled to the allowance, the condition in both cases being that the children entitled to the allowance do not have a municipal or corresponding place in day care. An exception to this is a half-day pre-school for 6-year olds in the day care centre or at school.

Matters concerning child home care allowance and private care allowance are dealt with **at the local office of the Social Insurance Institution in Pori, address Yrjönkatu 23, open 9.00 - 16.00, Thu 8.00 - 17.00, tel. 020 435 8700.**



CONCILIATION FOR FAMILY MEMBERS

The purpose of conciliation is to settle and solve conflicts and problems between family members. Conciliation concerns problems arising during married life as well as conflicts to be settled in the case of a divorce.

Special attention is given ensuring that the child's well-being and interests are secured. If the parents decide to get divorced, conciliators help to agree on the children's care and right access by parents.

Conciliation for family members is voluntary, confidential and free of charge. Conciliation services in the social centre are given by:

- * **A-clinic, tel. 621 6230**
- * **The office of non-institutional care, customer service, tel. 621 6100 (exchange)**
- * **Family centre, tel. 621 6160**



FAMILY AND CHILD GUIDANCE CLINIC

The family and child guidance clinic helps in problems and crises related to children's and young people's upbringing and development, family life and personal relationships.

The services are confidential and free of charge. No referral is needed.

**Telephone answering service, information and appointment
Mon-Fri 8.00 - 10.00 and 13.00 - 15.30 address Yrjönkatu 20,
4th floor, tel. 621 6160**

Open:

Mon 8.00 - 18.00

Tue-Fri 8.00 - 16.15



CHILD PROTECTION

Non-institutional care

If you notice any failings in the child's environment, social workers in child protection can be contacted to ensure the child's welfare.

It is possible to get support from the community social worker for child protection, when the child or young person has problems in his own environment.

The address of the office of customer service in non-institutional care is **Antinkatu 16 B, 5th floor, tel. 621 6100 (exchange).**

The office is open on **Mon-Fri 8.00 - 16.15.**

Social workers have telephone service hours **on Monday, Wednesday and Friday from 9.00 till 10.00.**

Appointments are given during service hours by social workers in one's own area.

The telephone number of the social worker on duty is **621 6137.**

Foster care

It is possible to arrange a place outside home for a child or a young person either **in a foster family or children's home.** The family centre of Nummi also serves as a crisis and rehabilitation centre for families.

Social workers in family care, address Antinkatu 16 B, 2nd floor, tel. 621 6100 (exchange).

Children's homes in Pori:

- ✿ The family centre of Nummi
 - "Pienten lasten osasto", address Kalevanpuisto 12, tel. 621 6213
 - "Osasto 7", address Kalevanpuisto 72 B, tel. 621 6214
- ✿ Pihlakoti, address Ahlströmintie, Pihlava, tel. 621 6341
- ✿ The youth home of Toejoki, address Kennokuja 1, tel. 621 6226
- ✿ The youth home of Uusikoivisto, address Kasvihuoneenkatu 16, tel. 621 6227.



Information is given to those who want to **adopt** or give up a **child**.

Further information about children's and young people's foster care may be obtained by telephone, in number 621 6100 (exchange).Information is given to those who want to **adopt** or give up a **child**.



FILIATION AND MAINTENANCE SECURITY

If the parents are married, they can contact the child supervisor in the maintenance benefit office.

The child supervisor takes care of matters concerning the acknowledgement of paternity of the child, as well as matters concerning benefits security. The child's mother must also contact the child supervisor even in the case when she does not want the paternity investigated. This way the child's right to benefit can be secured.

✿ **Further information may be obtained from the child supervisor, tel. 621 6185 or from the information desk of the maintenance benefits office, tel. 621 6186.**

✿ **Telephone service hours on Mon, Wed, Thu, Fri from 13.00 till 14.00. The address of the maintenance benefits office is Yrjönkatu 15 A, 5th floor.**



ESIKKO, SHELTER FOR VICTIMS OF DOMESTIC VIOLENCE

The shelter of Esikko, Tiilimäentie 2, 28500 Pori, tel. 633 3850

The shelter for victims of domestic violence gives a temporary refuge to adults and children who have been involved in or threatened by domestic violence. Counselling help and guidance is given in the shelter on matters concerning the current crisis. Guidance on the use of other services is also given.

The shelter is open day and night and the time spent there is free of charge for citizens of Pori.



INCOME SUPPORT

Income support is intended for situations where the earned income or other income or means do not cover reasonable costs of living.

The amount of income support has been defined **in the law on income support**.

Income support is applied for **in writing**. Application forms can be obtained at the information desk of the social welfare office, address Antinkatu 16 B, 5th floor, tel. 621 6111.

The information desk is open on weekdays from 8.00 till 16.15. The necessary **documents** about the income and expenditure taken into account when judging the need for income support must always be attached to the application.

When you apply for income support for the first time or if more than a year has passed since your previous application, **make an appointment** with the social worker of your own area and leave your written application in advance to the social welfare office.

Social workers have **telephone service hours** on Mon-Fri from 9.00 till 10.00 tel. **621 6100 (exchange)**.



CARE OF THE OLD, DISABLED AND MENTALLY DISABLED

The office of the home-help service and services for the old and disabled Yrjönkatu 15 A, 5th floor, 28100 Pori, tel. 621 6100 (exchange). The office is open on Mon-Fri from 8.00 till 15.30.

Home-help services

✿ Home help services are given to the old, disabled, sick and families with dependent children. If chores of everyday life are not manageable because of illness, family situations, inability to work or other reasons, there is possibility of receiving home-help service. Difficulties can arise in matters relating to housing, eating and clothing, as well as in the upbringing of children.

- ✿ **Services given by the home helper are charged according to the solvency of the client.**

When you need home-help service, you can contact the home-help supervisor in your own area tel. 621 6100.

- ✿ The office of the home-help service arranges together with the health department **night and evening patrols** to old people who need help. Inquiries: **head nurse, tel. 621 3816.**

- ✿ Old people can get **a meal delivered to their home** every day. In addition, there is the possibility of having their meals in old people's homes.

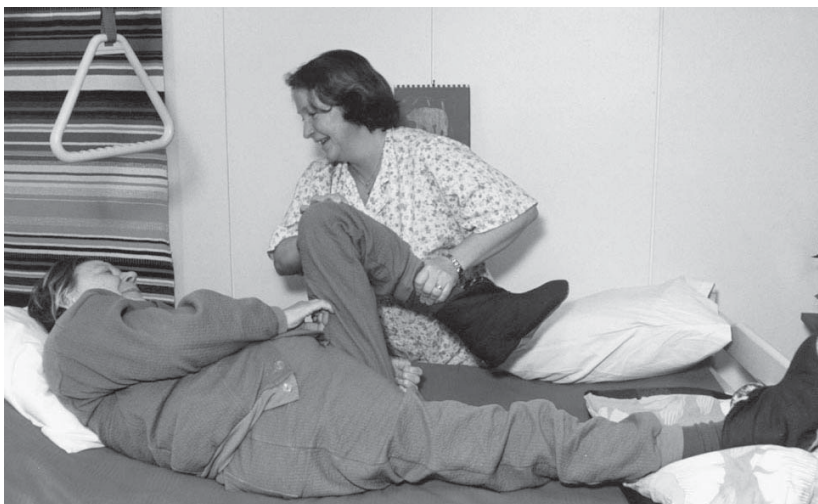
- ✿ The home-help van of the social service centre transports old and disabled people without proper washing facilities to **saunas and bathing places.**

- ✿ The home-help service takes old people's **washing to the laundry** and back.

Further information about the above support services is given to you by the home-help supervisor of your own area.

- ✿ Support services are charged according to the directions of the social welfare board.

- ✿ **Services for disabled war veterans Home help service and support services: home-help supervisor, tel. 621 6623. Laundry service: office secretary, tel. 621 6664.**





Old-age home in Ahlainen

Other services living at home

Old-age pensioners with low income and line veterans have a possibility to get a **reduced-rate bus ticket** which gives them the right to travel in the city area according to the basic charge.

Further information is given in number 621 6104.

Support for the care of close relatives which takes place in the home of a disabled or sick person or an old person in poor health can be paid for. This care must be on a regular basis, it must last several hours and it must happen daily.

Further information is given by social workers

- over 65 year-olds tel. **621 6665**
- under 65 year-olds tel. **621 6667**
- mentally retarded tel. **621 6666**

Old people with limited income have a possibility to get **support for the renovation of houses**. Granting of support depends on the person's income and wealth.

Information: Social worker, tel. 621 6665 (Applications for support for renovations should be first addressed to the housing committee, tel. 621 1100).

The social welfare board can, by request, permit **telephones for old people**. When permitting the telephone, attention is paid to the person's income.

Information: Social worker, tel. 621 6665

Emergency telephone for an old or disabled person can be permitted to enable them to live at home. A fee is charged for the use of an emergency telephone.

Information: the home-help supervisor of your own area, tel. 621 6100 or office secretary, tel. 6216664.

Transportation service can be permitted to the disabled and sick, according to the social welfare law, in the area of Pori with an income test.

Support is given to those disabled and sick persons who are not severely disabled in the way mentioned in the disability service law, but who cannot use public transport (e.g. buses do not run or there is some other special reason).

Information: Social worker, tel. 621 6667



RESIDENTIAL HOMES FOR THE ELDERLY

This offers "24 hours a day care" in a cosy and safe environment for those who need it in Pori. The home offers long, and short-term places, and home help services for retired people living at home.

Residential homes for the elderly are:

"Ahlaisten vanhainkoti", address Ahlaistentie 603, tel. 548 6002

"Kyläsaaren vanhainkoti", address Vanhainkodintie 93, tel. 621 6790

"Vainhainkoti-päiväkeskus Himmeli", address Palokunnantie 39, tel. 621 6707

"Liinaharjan vanhainkoti", address Langintie 2 D, tel. 621 6759

Application forms: Social worker, address Yrjönkatu 15 A, 5th floor, tel. 621 6665



SERVICE BLOCKS AND FLATS FOR THE ELDERLY

Service housing includes both housing and arrangement of necessary services. Service housing is offered in homes built or renovated for this purpose, and they can be either rented or owner-occupied flats.

Service homes:

✿ **Service home Asteri**, address Veturitallinkatu 2 B, is for old people suffering from dementia. Tel. 621 6670.

✿ **Service home Sinikello**, address Veturitallinkatu 2 D, is for old people suffering from dementia. Tel. 621 6677.

✿ **Service home Vanamo**, address Veturitallinkatu 2 C, is mainly for the aged having mental problems. Tel. 621 6677.

Other service blocks and flats:

- ✿ **400-year home**, address Päärnäisenkatu 26
- ✿ **Service home for the elderly in Uusikoivisto**, address Kasvihuoneenkatu 1-3
- ✿ **The terraced house for the elderly in Pihlava**, address Huokotie 5

Residents for the 400-year home, the service home for the elderly in Uusikoivisto, the terraced house for the elderly in Pihlava and for the service homes of Asteri, Sinikello and Vanamo are chose by **the SAS group**.



Applications and information: **social worker, address Yrjönkatu 15 A, 5th floor, tel. 621 6665 or clerk, tel. 621 6605.**

Information about private service blocks and flats for the elderly may be obtained from:

Ruskakodin Palvelutaloyhdistys y, address Peräsimentie 5, tel. 627 0180, **Porin Diakonialaitoksen Säätiö**, address Metsämiehenkatu 2, tel. 621 2151, **Porin vanhustenkotiyhdistys ry**, address Juhana Herttuankatu 17, tel. 621 6693



COUNCIL FOR THE ELDERLY

In 1999 Pori's City Council set up an Advisory Committee for the elderly which was called "Vanhuuspoliittinen Neuvottelukunta". In the beginning of 2001 the name was changed to "Vanhusneuvosto" (Council For The Elderly).

The Secretary of the Council for the Elderly, tel. 621 6665

The duty of the committee is to be a forum on a decision making level and to encourage initiatives. The council is also a channel for other organisations to communicate and interact together.



SERVICE FOR THE DISABLED

The purpose of the services for the disabled is to help a disabled person to live and function together with other people as an equal member of society and prevent and remove difficulties and obstacles caused by disability.

By disabled we mean a person who, because of an injury or illness, has special long-term difficulties managing in ordinary everyday life.

Services and economic support for the disabled

- * **Rehabilitation counselling** includes advice and guidance for a disabled person and his immediate circle and information about special needs to increase a disabled person's possibilities to function.
- * **Adaptation training** includes information, guidance and training to improve the social abilities of a disabled person and his immediate circle. Teaching in sign language and guidance in physical training, for instance, can be given as part of adaptation training.
- * **By help of a personal assistant** independent management of a disabled person in everyday chores is increased and maintained, both at home and outside home. A disabled person chooses his assistant by himself and acts as an employer to the assistant.
- * **Appliances, machinery and equipment needed in everyday chores:** Because of the injury, support can be permitted for necessary aids and their alternation available within resources.

Information is given by the social worker, tel. 621 6667.

Services and economic support for severely disabled

- * **Interpreter service** is arranged, as far as possible, for aurally handicapped, for aurally and visually disabled and for persons with a speech defect.

Further information may be obtained from the interpreter centre, tel. 621 6685. Address: Yrjönkatu 15 A, 5th floor.

- * **A Transport service with an escort** is arranged for a severely disabled person who has special difficulties in moving and who, because of his injury or illness, cannot use public transport without unreasonable difficulties.

A transport service is permitted for trips made by taxi or invalid taxi but not for trips made by own car.

- * **Service housing** means living in a service block, service housing group or in some other flat where the resident gets the service he needs.
- * The necessary renovation work done because of a person's injury or illness is compensated. These **alterations to accommodation** may include, for instance, widening of doors, building ramps, alteration work in the toilet and removing obstacles from the immediate surroundings of the flat.
- * **Appliances and equipment belonging to the accommodation** include, for instance, lifting mechanisms and an alarm system, telephone and teit telephone. Equipment of reasonable price is compensated totally or is allowed to be used.

Further information may be obtained from the social worker, tel. 621 6667.

Aids for severe immobility

The office has aids for persons severe with immobility. These aids can be reserved by telephone. The purpose of the aids is to help a disabled person to take outdoor exercise and to assist him on recreation at trips and when going on errands.

Further information may be obtained from the social worker, tel. 621 6667.





CARE FOR MENTALLY DISABLED

Residential homes

Supported accommodation is arranged for mentally disabled people in residential homes. The residents live in their own flats.

Information: the social worker, tel. 621 6666.

Residential home of Tynkäkuja, address Kennokuja 3, tel. 621 6680

Residential home Kirjosiipi, address Kirjosiivenkatu 1, tel. 621 6682

Residential home Orvokki, address Veturitallinkatu 2 A, tel. 621 6669

Residential home Piharivi, address Ahlainen, tel. 548 6251

Residential home of Koivukuja, address Koivukuja 7, tel. 621 6657



Work activities

Work activities are meant for mentally disabled. The purpose of the activities is to give each one tasks suited to his abilities and guide him in everyday chores.

 **Workshop of Porkka**, address Alahangantie 1, tel. 621 6240

 **Monituote**, address Satakunnankatu 33-35 A, tel. 641 4255

Activity centre of Ojantie, address Ojantie 16, tel. 635 0178

Leisure of Ojantie, address Ojantie 16, tel. 635 2129

Support with out-patient treatment

The counsellor visits homes and families in order to support the child's or young person's development. In addition, summer camps are arranged for school-age children.

Information: Counsellor of out-patient treatment, tel. 621 6662

Family care

Both regular and temporary family care is arranged for mentally disabled people.

Out-patient work activities

Mentally disabled people take part in out-patient work activities. Their workplaces are situated in different establishments of the city where mentally disabled do tasks suited to their abilities. The purpose of out-patient work activities is to respond as well as possible to the needs of mentally disabled people, and in this way improve their quality of life.

Information: the social worker, tel. 621 6666

Other activities:

- * it is possible for a disabled person to get an assistant at home.
- * music club for those in home care
- * youth club activities as a bought service
- * activities to support carers

**Information: Counsellor for out-patient treatment,
tel. 621 6662 social worker, tel. 621 6666**

Daytime activities after school

Daytime activities after school are arranged for children who go to school in Koivula and in the activity centre at Päivänummi. The activities take place in the activity centre at Päivänummi, address Kouvonraitti 2.

Information, tel. 621 6100

Special care of the mentally disabled belongs to the Joint Municipal Boards and Social Welfare board. Pori belongs to the Joint Municipal Board of Satakunta District for the Special Care of Handicapped Persons, the centre of which is the central institute of Antinkartano.

Central institute of Antinkartano, tel. 677 4111, address Vanha-Ulvila.



COUNCIL FOR THE DISABLED

The purpose of the council for the disabled is

- ✿ to act as a link between the organisation for the disabled
- ✿ to improve co-operation between the town of Pori and the organisations for the disabled

The secretary of the council for the disabled, tel. 621 6664




VOLUNTARY WORK

The centre for voluntary work, Liisa, address Liisankatu 11, is a place for all those who want to take part in voluntary work. In Liisa you can have individual help or a friend/support person when needed. Liisa is a meeting place with cafes, and there you can take part in many kinds of activities or arrange or develop new kinds of activities yourself.

**Information: Voluntary work counsellor, tel. 621 6640
Deaconess, tel. 621 8784**

SOCIAL WORK WITH INTOXICANT ABUSERS

Social workers deal with intoxicant abusers with alcohol, medicine and drug dependencies and with matters related to control of one's life.

 **Alcohol and Drug-Abuse Services in Pori**, address Veturitallinkatu 6, tel. 621 6230

A-clinic is an out-patient treatment unit meant for drug addicts and their close relatives.

A-clinic operates on Mondays 8.00 - 17.00, on Tue-Fri 8.00 - 16.00.

Treatment of hangover and detoxification in the mornings from 8.00 till 11.30 without appointment.



- ✿ The purpose of **the detoxification centre** is to interrupt the use of drugs during a short treatment period and start the rehabilitation of the client. **The rehabilitation unit** is a rehabilitative place for drug addicts.
- ✿ **Short-term treatment centre for young drug-abusers**, address Isolinnankatu 16, tel. **621 6260**, is an out-patient treatment centre for young people who need help because of different drug problems and crises. The centre is also responsible for conciliation in civil and criminal cases for young people and the penalty proceeding of young offenders under 15. The centre operates on Mondays from 9.00 till 17.00, and on Tuesdays to Fridays from 8.00 till 16.00.
- ✿ **The Sobering up station**, address Isolinnankatu 16, tel. **621 6261**, provides treatment and first aid mainly for young people under 18 and under the influence of alcohol as an Emergency service, in an appropriate place, on weekend nights.

The Sobering up station is open on Fri-Sat from 20.00 till 8.00 and on Sat-Sun from 20.00 till 8.00 (not in June-July).

The services of the A-clinic and short-term treatment centre for young drug abusers are free of charge. Information about the treatment of drug addictions may be obtained at all establishments of social work with intoxicant abusers.

Sinisuoja, address Vapaudenkatu 5, tel. **641 2789**, offers temporary accommodation for drug addicts without home. Sinisuoja is open from 17.00 till 7.45. It is run by Porin Sininauha ry.



"SOCIAL AGENT"

Social agent gives counselling to those who use social services, e.g. informs the clients about their rights and assists them in making a reproach.

Information, tel. 621 6104



K%ann^s: Kristiina Kojo/Christine Hart-Merimaa
Kuvat: Jyrki Toivanen
Taitto: Eeva Y%anen